

DIVERSITY AND INCLUSION AS STRATEGY GRADUATE CREDIT CERTIFICATE PROGRAM

Learning Outcomes

1. Apply evidence-based approaches to resolving diversity dilemmas at work
2. Analyze organizational culture to ensure that it is conducive to managing diversity effectively
3. Apply the framework for leading the change process
4. Discuss the concept of values (personal, organizational, cultural), and how values relate to ethical decision making, ethical leadership, and ethical culture.
5. Discuss the concepts of corporate social responsibility, sustainability, stakeholder analysis, and crisis management, and apply those to specific cases.