

# **PUBLIC SECTOR HUMAN RESOURCES MANAGEMENT GRADUATE CREDIT CERTIFICATE PROGRAM**

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## **Learning Outcomes**

1. Explain and apply the knowledge and skills needed to effectively manage human resources in modern organizations.
2. Explain and apply knowledge of human behavior in organizations and the role of management strategies, including leadership and motivational theory to influence behavior.
3. Explain and apply knowledge of the critical personnel management functions, such as recruitment, selection, appraisal, compensation, training, promotion, downsizing, and collective bargaining.
4. Analyze and appraise contemporary issues as they relate to human resources.