

HOSPITALITY MANAGEMENT, B.S. (HEALTH AND HUMAN DEVELOPMENT)

Begin Campus: Any Penn State Campus

End Campus: University Park

Program Description

The Hospitality Management major provides students a broad management education for a variety of careers in the global hospitality industry. The program prepares students to pursue careers with hospitality service providers across all sectors of the hospitality industry such as lodging, event planning, food service, and gaming. It also prepares students for careers with a wide array of manufacturing and service businesses that support the hospitality industry in areas such as distribution, information technology, and asset management. In addition to its focus on customer service oriented professions in the hospitality industries, the program provides a solid foundation in operations management, business analytics, information technology, leadership, marketing, human resources, and strategy. Throughout the program, students will develop their communication, analytical, and entrepreneurial and intrapreneurial skills to be successful in this dynamic and diverse industry.

Hospitality Management Option

Available at the following campuses: University Park

This option helps prepare students for management positions in any sector of the hospitality industry, including lodging, event planning, foodservice, food supply chain, gaming, and with a wide range of manufacturing and service businesses that support the hospitality industry. The management focus helps provide students with the analytical, interpersonal, and organizational skills necessary to effectively function as hospitality professionals.

Hospitality Entrepreneurship Option

Available at the following campuses: Berks

This option helps prepare students for careers as owners or managers of small independently-owned hospitality operations or as entrepreneurs within large hospitality corporations or management companies in hospitality segments such as a restaurants, hotels, and non-commercial operations. The entrepreneurship focus helps provide students with creative problem solving, opportunity recognition, and leadership skills necessary to effectively manage small or individual unit's hospitality operations.

What is Hospitality Management?

Hospitality refers to the relationship that exists between a host and a guest. The Hospitality discipline prepares students to create value in this relationship, both from the host and the guest's perspectives. This involves the creation and management of products and services by the hosts for the guests, based on the preferences and behaviors of the guests. Hospitality major is therefore an interdisciplinary field of study that prepares students for a global and diverse, world of management and entrepreneurship opportunities. Hospitality graduates are trained to own and manage hotels, restaurants, resorts, corporate dining, stadiums

and arena catering, theme parks, country clubs, cruise ships, casinos, event management, and the vast array of manufacturing and service businesses that support the hospitality industry. From exotic locales to familiar destinations, from international postings to entrepreneurial prospects, from planning events to corporate finance, and from school food service to senior living, the possibilities are endless. This major prepares students for the multi-faceted hospitality industry and for the many career opportunities available to hospitality management graduates.

You Might Like This Program If...

If you enjoy working with people and helping others, have strong interpersonal skills, creativity, and a strong work ethic. Also, if you are looking for a non-traditional, fast-paced career, in a diverse and high-energy environment, that provides you opportunities to work in a variety of locations, within the US and internationally. The program will prepare you to apply a balance of interpersonal and people-management skills, with operations and business analysis abilities in a variety of professional settings.

MORE INFORMATION ABOUT HOSPITALITY MANAGEMENT (<https://hhd.psu.edu/shm/>)

Entrance to Major

In order to be eligible for entrance to this major, a student must:

1. attain at least a C (2.00) cumulative grade-point average for all courses taken at the University; and
2. have third-semester classification (<http://www.registrar.psu.edu/enrollment/semester-classification.cfm>).

READ SENATE POLICY 37-30: ENTRANCE TO AND CHANGES IN MAJOR PROGRAMS OF STUDY (<https://senate.psu.edu/policies-and-rules-for-undergraduate-students/37-00-entrance-to-a-college-or-major/>)

Degree Requirements

For the Bachelor of Science degree in Hospitality Management, a minimum of 120 credits is required:

Requirement	Credits
General Education	45
Electives	0-5
Requirements for the Major	79-87

9-12 of the 45 credits for General Education are included in the Requirements for the Major. For the HM option, this includes 12 credits of General Education courses: 6 credits of GQ courses; 3 credits of GS courses; 3 credits of GHW courses. For the Hospitality Entrepreneurship option, this includes 9 credits of General Education courses: 3 credits of GS courses and 6 credits of GQ courses.

Per Senate Policy 83.80.5, the college dean or campus chancellor and program faculty may require up to 24 credits of course work in the major to be taken at the location or in the college or program where the degree is earned. SHM requires students to complete 24 credits for the major through courses taken at University Park. Courses taken at other Penn State campuses may not be counted toward this 24 credit minimum. For more information, check the Suggested Academic Plan for this major.

Requirements for the Major

To graduate, a student enrolled in the major must earn a grade of C or better in each course designated by the major as a C-required course, as specified by Senate Policy 82-44 (<http://senate.psu.edu/policies-and-rules-for-undergraduate-students/82-00-and-83-00-degree-requirements/#82-44>).

Common Requirements for the Major (All Options)

Code	Title	Credits
Prescribed Courses		
ECON 102	Introductory Microeconomic Analysis and Policy	3
HM 235	Hospitality Financial Accounting	3
HM 280	Fundamentals of Hotel and Accommodations Management	3
HM 330	Food Production and Service Management	3
HM 430	Advanced Food Production and Service Management	3
HM 435	Financial Management in Hospitality Operations	3
HM 442	Hospitality Marketing	3
HM 466	Human Resource Management in the Hospitality Industry	3
NUTR 119	Elementary Foods	3
<i>Prescribed Courses: Require a grade of C or better</i>		
HM 201	Introduction to Management in the Hospitality Industry	3
HM 202	Colloquium in Hospitality Management	1
HM 203	Hospitality Professional Development Seminar	1
HM 230	Principles of Food Production Management	3
HM 271	Hospitality Information Technology Fundamentals	2
HM 272	Introduction to Worksheet-Based Analysis and Modeling for Managerial Decision Making	2
HM 290W	Hospitality Managerial Communication	3
HM 336	Hospitality Managerial Accounting	3
HM 350	Hospitality Revenue and Profit Optimization	3
HM 365		3
HM 490W		3
HM 492	Advanced Professional Seminar in Hospitality Management	1

Additional Courses

Additional Courses: Require a grade of C or better

STAT 100	Statistical Concepts and Reasoning	3-4
or STAT 200	Elementary Statistics	

Requirements for the Option

Select an option		21-28
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Requirements for the Option

Hospitality Management Option (28 credits)

Available at the following campuses: University Park

Code	Title	Credits
Prescribed Courses		
HM 355	Legal Aspects of the Hospitality Industry	3
NUTR 100	Nutrition Applications for a Healthy Lifestyle	3
<i>Prescribed Courses: Require a grade of C or better</i>		
HM 480	Applied Hospitality Concepts and Decision Making	3

Supporting Courses and Related Areas

Select 19 credits of HM courses from an approved department list, up to 4 credits of any foreign language, and other courses in consultation with an adviser

Hospitality Entrepreneurship Option (21-22 credits)

Available at the following campuses: Berks

Code	Title	Credits
Prescribed Courses		
HM 305	Restaurant Management	3
HM 319	Hospitality Facilities Management	3
<i>Prescribed Courses: Require a grade of C or better</i>		
HM 484	Hospitality Entrepreneurship and Innovation	3
MGMT 215	Entrepreneurial Mindset	3
Additional Courses		
<i>Additional Courses: Require a grade of C or better</i>		
Select 9-10 credits from the following:		9-10
BA 243	Social, Legal, and Ethical Environment of Business	
BA 250	Small Business Management	
ENGR 310	Entrepreneurial Leadership	
MGMT/ENGR 425	New Venture Creation	
MGMT 427	Managing an Entrepreneurial Start-Up Company	

General Education

Connecting career and curiosity, the General Education curriculum provides the opportunity for students to acquire transferable skills necessary to be successful in the future and to thrive while living in interconnected contexts. General Education aids students in developing intellectual curiosity, a strengthened ability to think, and a deeper sense of aesthetic appreciation. These are requirements for all baccalaureate students and are often partially incorporated into the requirements of a program. For additional information, see the General Education Requirements (<https://bulletins.psu.edu/undergraduate/general-education/baccalaureate-degree-general-education-program/>) section of the Bulletin and consult your academic adviser.

The keystone symbol appears next to the title of any course that is designated as a General Education course. Program requirements may also satisfy General Education requirements and vary for each program.

Foundations (grade of C or better is required.)

- **Quantification (GQ):** 6 credits
- **Writing and Speaking (GWS):** 9 credits

Knowledge Domains

- **Arts (GA):** 6 credits
- **Health and Wellness (GHW):** 3 credits
- **Humanities (GH):** 6 credits
- **Social and Behavioral Sciences (GS):** 6 credits
- **Natural Sciences (GN):** 9 credits

Integrative Studies (may also complete a Knowledge Domain requirement)

- **Inter-Domain or Approved Linked Courses:** 6 credits

University Degree Requirements

First Year Engagement

All students enrolled in a college or the Division of Undergraduate Studies at University Park, and the World Campus are required to take 1 to 3 credits of the First-Year Seminar, as specified by their college First-Year Engagement Plan.

Other Penn State colleges and campuses may require the First-Year Seminar; colleges and campuses that do not require a First-Year Seminar provide students with a first-year engagement experience.

First-year baccalaureate students entering Penn State should consult their academic adviser for these requirements.

Cultures Requirement

6 credits are required and may satisfy other requirements

- United States Cultures: 3 credits
- International Cultures: 3 credits

Writing Across the Curriculum

3 credits required from the college of graduation and likely prescribed as part of major requirements.

Total Minimum Credits

A minimum of 120 degree credits must be earned for a baccalaureate degree. The requirements for some programs may exceed 120 credits. Students should consult with their college or department adviser for information on specific credit requirements.

Quality of Work

Candidates must complete the degree requirements for their major and earn at least a 2.00 grade-point average for all courses completed within their degree program.

Limitations on Source and Time for Credit Acquisition

The college dean or campus chancellor and program faculty may require up to 24 credits of course work in the major to be taken at the location or in the college or program where the degree is earned. Credit used toward degree programs may need to be earned from a particular source or within time constraints (see Senate Policy 83-80 (<http://senate.psu.edu/policies-and-rules-for-undergraduate-students/82-00-and-83-00-degree-requirements/#83-80>)). For more information, check the Suggested Academic Plan for your intended program.

Program Learning Objectives

- Critically analyze industry metrics, assess current trends, and effectively communicate organizational and operational performance to stakeholders.
- Adapt to change and develop the ability for complex problem solving and decision-making.
- Develop a strong service orientation and work ethic
- Cultivate the ability to lead and manage people and processes.
- Acquire the skills to create and innovate as entrepreneurs and intrapreneurs.
- Navigate legal, ethical, and moral landscapes.
- Develop intellectual curiosity for lifelong learning and personal metrics for self assessment.
- Graduate as future leaders and innovators in the diverse, multicultural, and global hospitality industry.

Academic Advising

The objectives of the university's academic advising program are to help advisees identify and achieve their academic goals, to promote their intellectual discovery, and to encourage students to take advantage of both in-and out-of class educational opportunities in order that they become self-directed learners and decision makers.

Both advisers and advisees share responsibility for making the advising relationship succeed. By encouraging their advisees to become engaged in their education, to meet their educational goals, and to develop the habit of learning, advisers assume a significant educational role. The advisee's unit of enrollment will provide each advisee with a primary academic adviser, the information needed to plan the chosen program of study, and referrals to other specialized resources.

READ SENATE POLICY 32-00: ADVISING POLICY (<https://senate.psu.edu/policies-and-rules-for-undergraduate-students/32-00-advising-policy/>)

University Park

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Suggested Academic Plan

The suggested academic plan(s) listed on this page are the plan(s) that are in effect during the 2022-23 academic year. To access previous years' suggested academic plans, please visit the archive (<https://bulletins.psu.edu/undergraduate/archive/>) to view the appropriate Undergraduate Bulletin edition (*Note: the archive only contains suggested academic plans beginning with the 2018-19 edition of the Undergraduate Bulletin*).

Hospitality Management Option: Hospitality Management, B.S. at University Park Campus

The course series listed below provides **only one** of the many possible ways to move through this curriculum. The University may make changes in policies, procedures, educational offerings, and requirements at any time. This plan should be used in conjunction with your degree audit (accessible in LionPATH as either an **Academic Requirements** or **What If** report). Please consult with a Penn State academic adviser on a regular basis to develop and refine an academic plan that is appropriate for you.

First Year

Fall	Credits Spring	Credits
ENGL 15, 30H, or ESL 15 [‡]	3 ECON 102 [†]	3
HM 201 or 101 ^{*†}	3 HM 271 [*]	2
HM 202 [*]	1 HM 272 [*]	2
HM 203 [*]	1 HM 355	3
General Education Course (GN) - Inter-Domain	3 General Education Course (GH) - Inter-Domain	3
General Education Course (GS)	3 General Education Course (GN)	3
PSU First-Year Seminar	1	
HM 297S (First-Year Seminar)	1	
	16	16

Second Year

Fall	Credits Spring	Credits
HM 230 [*]	3 HM 290W [*]	3
HM 235 or ACCTG 211	3-4 HM 336 [*]	3
HM 265, MGMT 301, or BA 304 [*]	3 HM 280	3
HM Elective	3 General Education Course (GN)	3
STAT 100, 200, or SCM 200 ^{††}	3-4 HM Elective	3
	15-17	15

Third Year

Fall	Credits Spring	Credits
ENGL 202A, 202B, 202C, or 202D (202D is preferred) [†]	3 HM 330	3
HM 442	3 HM 366	3
HM 350 ^{††}	3 NUTR 100 [†]	3
General Education Course (GH)	3 HM Elective	3
HM Elective	3 General Education Course (GA)	3
	15	15

Fourth Year

Fall	Credits Spring	Credits
HM 430	3 HM 490 [*]	3
CAS 100, 100A, 100B, or 100C [‡]	3 HM 492 ^{*1}	1
HM Elective	3 HM Elective	3
HM 480 [*]	3 HM Elective (credits depend on HM 235 or ACCTG 211; STAT 100 or STAT 200 or SCM 200)	2-4
HM Elective	3 General Education Course (GA)	3
	15	12-14

Total Credits 119-123

* Course requires a grade of C or better for the major

‡ Course requires a grade of C or better for General Education

Course is an Entrance to Major requirement

† Course satisfies General Education and degree requirement

¹ All students must complete the SHM Professional Work Experience Requirement. Completion of this requirement is a prerequisite for enrolling in HM 492. This can be completed during summers or by working part-time during the school year. Please visit the SHM website (<https://hhd.psu.edu/shm/undergraduate/hospitality-professional-experience-requirement/>) for further details of this requirement.

University Requirements and General Education Notes:

US and IL are abbreviations used to designate courses that satisfy University Requirements (United States and International Cultures).

W, M, X, and Y are the suffixes at the end of a course number used to designate courses that satisfy University Writing Across the Curriculum requirement.

GWS, GQ, GHW, GN, GA, GH, and GS are abbreviations used to identify General Education program courses. General Education includes Foundations (GWS and GQ) and Knowledge Domains (GHW, GN, GA, GH, GS, and Integrative Studies). Foundations courses (GWS and GQ) require a grade of 'C' or better.

Integrative Studies courses are required for the General Education program. N is the suffix at the end of a course number used to designate an Inter-Domain course and Z is the suffix at the end of a course number used to designate a Linked course.

All incoming Schreyer Honors College first-year students at University Park will take ENGL 137H/CAS 137H in the fall semester and ENGL 138T/CAS 138T in the spring semester. These courses carry the GWS designation and replace both ENGL 30H and CAS 100. Each course is 3 credits.

Additional Notes:

LIMITATIONS ON SOURCE AND TIME FOR CREDIT ACQUISITION Per Senate policy 83-80.5, the college dean or campus chancellor and program faculty may require up to 24 credits of course work in the major to be taken at the location or in the college or program where the degree is earned. Most majors in Health and Human Development require students to complete up to 24 credits for the major through courses taken at University Park. Courses taken at other Penn State campuses may not be counted toward this 24 credit minimum.

Advising Notes:

Within the 30 credits of required General Education Domain courses, students must take 6 credits of **Integrative Studies courses** (Inter-domain or Linked courses). If you need additional clarification, consult with your academic adviser.

Hospitality Management Option: Hospitality Management, B.S. at Commonwealth Campuses

The course series listed below provides **only one** of the many possible ways to move through this curriculum. The University may make changes in policies, procedures, educational offerings, and requirements at any time. This plan should be used in conjunction with your degree audit (accessible in LionPATH as either an **Academic Requirements** or **What If** report). Please consult with a Penn State academic adviser on a regular basis to develop and refine an academic plan that is appropriate for you.

First Year

Fall	Credits	Spring	Credits
ENGL 15, 30H, or ESL 15 [‡]	3	ECON 102 [†]	3
MGMT 301 (for HM 265) [*]	3	General Education Course (GA)	3
General Education Course (GH)	3	General Education Course (GH)	3
General Education Course (GN)	3	General Education Course (GN)	3
General Education Course (GS)	3	HM Elective	3
PSU First-Year Seminar (if required at campus)	0-1		
		15-16	15

Second Year

Fall	Credits	Spring	Credits
CAS 100, 100A, 100B, or 100C [†]	3	ACCTG 211 (for HM 235)	4
MKTG 301 or BA 303 (as HM Elective)	3	BA 243 (for HM 355)	4
STAT 100, 200, or SCM 200 ^{††}	3-4	ENGL 202A, 202B, 202C, or 202D (202D preferred) [‡]	3
General Education Course (GA)	3	NUTR 100 or 251 [†]	3
General Education Course (GN)	3		
		15-16	14

Third Year

Fall	Credits	Spring	Credits
HM 201 or 101 ^{*†}	3	HM 290W [*]	3
HM 202 [*]	1	HM 336 [*]	3
HM 203 [*]	1	HM 350 ^{††}	3
HM 271 [*]	2	HM 280	3
HM 272 [*]	2	HM Elective	3
HM 230 [*]	3		
HM Elective	3		
		15	15

Fourth Year

Fall	Credits	Spring	Credits
HM 330	3	HM 430	3
HM Elective	3	HM 366	3
HM 442	3	HM 490 [*]	3
HM 480 [*]	3	HM 492 ^{*1}	1

HM Elective (credits depend on STAT 100 or STAT 200 or SCM 200)	3-4 Free Elective (depends on FYS)	0-1
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HM Elective		3
15-16		13-14

Total Credits 117-121

- * Course requires a grade of C or better for the major
- ‡ Course requires a grade of C or better for General Education
- # Course is an Entrance to Major requirement
- † Course satisfies General Education and degree requirement

¹ All students must complete the SHM Professional Work Experience Requirement. Completion of this requirement is a prerequisite for enrolling in HM 492. This can be completed during summers or by working part-time during the school year. Please visit the SHM website (<https://hhd.psu.edu/shm/undergraduate/hospitality-professional-experience-requirement/>) for further details of this requirement.

University Requirements and General Education Notes:

US and IL are abbreviations used to designate courses that satisfy University Requirements (United States and International Cultures).

W, M, X, and Y are the suffixes at the end of a course number used to designate courses that satisfy University Writing Across the Curriculum requirement.

GWS, GQ, GHW, GN, GA, GH, and GS are abbreviations used to identify General Education program courses. General Education includes Foundations (GWS and GQ) and Knowledge Domains (GHW, GN, GA, GH, GS, and Integrative Studies). Foundations courses (GWS and GQ) require a grade of 'C' or better.

Integrative Studies courses are required for the General Education program. N is the suffix at the end of a course number used to designate an Inter-Domain course and Z is the suffix at the end of a course number used to designate a Linked course.

Additional Notes:

LIMITATIONS ON SOURCE AND TIME FOR CREDIT ACQUISITION Per Senate policy 83-80.5, the college dean or campus chancellor and program faculty may require up to 24 credits of course work in the major to be taken at the location or in the college or program where the degree is earned. Most majors in Health and Human Development require students to complete up to 24 credits for the major through courses taken at University Park. Courses taken at other Penn State campuses may not be counted toward this 24 credit minimum.

Advising Notes:

Within the 30 credits of required General Education Domain courses, students must take 6 credits of **Integrative Studies courses** (Inter-domain or Linked courses). If you need additional clarification, consult with your academic adviser.

Career Paths

Careers

Penn State Hospitality Management graduates are placed globally to manage hotels and lodging operations, restaurants, resorts, business

dining, college and school food service, casinos, clubs, cruise ships, and senior living communities. They work in positions including meeting and events, revenue management, human resources, sales and marketing, finance and accounting, real estate and asset management, and for the businesses that supply them. Hospitality Management graduates are in demand with the many hospitality employers that visit the School's in-house Career Placement Center each year. Graduates move quickly to upper management roles, corporate-level positions, and entrepreneurial opportunities.

MORE INFORMATION ABOUT HOSPITALITY MANAGEMENT CAREERS
(<https://hhd.psu.edu/shm/undergraduate/career-opportunities/>)

Opportunities for Graduate Studies

- M.S.: Prepare students for continued study at the doctoral level or to pursue a career in industry research.

MORE ABOUT THE MASTER OF SCIENCE IN HOSPITALITY
MANAGEMENT ([https://hhd.psu.edu/shm/graduate/ms-hospitality-
management/](https://hhd.psu.edu/shm/graduate/ms-hospitality-management/))

- Ph.D.: Prepare students for advanced academic and research positions at the university level.

MORE ABOUT THE PH.D. PROGRAM IN HOSPITALITY MANAGEMENT
([https://hhd.psu.edu/shm/graduate/phd-program-hospitality-
management/](https://hhd.psu.edu/shm/graduate/phd-program-hospitality-management/))

Professional Resources

- Penn State Hotel & Restaurant Society ([https://hhd.psu.edu/alumni/
pshrs/](https://hhd.psu.edu/alumni/pshrs/))

Contact

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