# DISPUTE MANAGEMENT AND RESOLUTION, MINOR

Requirements for a minor may be completed at any campus location offering the specified courses for the minor. Students may not change from a campus that offers their major to a campus that does not offer their major for the purpose of completing a minor.

## Program Description

This interdisciplinary minor is administered by the Departments of Communication Arts and Sciences and the School of Labor and Employment Relations. It has as specific learning objectives:

1. the development of skills appropriate to the management and resolution of problems created by difference in attitudes, beliefs, values, and behavioral preferences of individuals and
2. learning how to apply these skills across multiple contexts, including interpersonal, group, and organizational contexts, and, to a lesser extent, international contexts.

The minor is supportive of, and complementary to, work emphasizing conflict and means for dealing with it in such majors as Communication Arts and Sciences, Criminology/Criminal Justice, Human Development and Family Studies, Labor and Employment Relations, Political Science, Psychology, and Sociology.

## Program Requirements

### Requirements for the Minor

Students pursuing the minor must complete 9 credits of prescribed course work and 9 credits of additional course work distributed across at least two of the eight areas identified below. Of the 18 credits selected, at least 9 must be at the 400 level, 6 must be from Communication Arts and Sciences, and 6 must be from Labor and Employment Relations. A maximum of 6 credits earned in the minor, if appropriate, can be used to satisfy requirements in the Communication Arts and Sciences or Labor and Employment Relations majors.

A grade of C or better is required for all courses in the minor, as specified by Senate Policy 59-10.

<table>
<thead>
<tr>
<th>Code</th>
<th>Title</th>
<th>Credits</th>
</tr>
</thead>
<tbody>
<tr>
<td>CAS 203</td>
<td>Interpersonal Communication</td>
<td>3</td>
</tr>
<tr>
<td>LER 100</td>
<td>Introduction to Labor and Human Resources</td>
<td>3</td>
</tr>
</tbody>
</table>

### Additional Courses

Additional Courses: Require a grade of C or better

Select 12 credits of which 9 credits must be taken at the 400 level:

<table>
<thead>
<tr>
<th>Code</th>
<th>Title</th>
<th>Credits</th>
</tr>
</thead>
<tbody>
<tr>
<td>LER 437</td>
<td>Workplace Dispute Resolution</td>
<td>3</td>
</tr>
<tr>
<td>or CAS 404</td>
<td>Conflict Resolution and Negotiation</td>
<td>3</td>
</tr>
</tbody>
</table>

Select 9 credits of the following:

<table>
<thead>
<tr>
<th>Code</th>
<th>Title</th>
<th>Credits</th>
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<tbody>
<tr>
<td>CAS 250</td>
<td>Small Group Communication</td>
<td>3</td>
</tr>
</tbody>
</table>

Some courses may require other coursework as some courses have prerequisites.

## Academic Advising

The objectives of the university’s academic advising program are to help advisees identify and achieve their academic goals, to promote their intellectual discovery, and to encourage students to take advantage of both in-and-out-of-class educational opportunities in order that they become self-directed learners and decision makers.

Both advisers and advisees share responsibility for making the advising relationship succeed. By encouraging their advisees to become engaged in their education, to meet their educational goals, and to develop the habit of learning, advisers assume a significant educational role. The advisee’s unit of enrollment will provide each advisee with a primary academic adviser, the information needed to plan the chosen program of study, and referrals to other specialized resources.

READ SENATE POLICY 32-00: ADVISING POLICY

## University Park

Liberal Arts Academic Advising
814-865-2545
http://starfish.psu.edu
http://www.la.psu.edu/current-students/undergraduate-students/education/majors-and-minors

## World Campus

Undergraduate Academic Advising
301 Outreach Building
University Park, PA 16802
814-863-3283
advising@outreach.psu.edu

Contact
University Park
DEPARTMENT OF COMMUNICATION ARTS AND SCIENCES
234 Sparks Building
University Park, PA 16802
814-865-3461
sas519@psu.edu

http://cas.la.psu.edu/

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https://www.worldcampus.psu.edu/degrees-and-certificates/penn-state-online-dispute-management-and-resolution-minor/overview