## CORPORATE COMMUNICATION, B.A. (UNIVERSITY COLLEGE)

Begin Campus: Any Penn State Campus

End Campus: Fayette, Hazleton, Lehigh Valley, Shenango, Schuylkill, Wilkes-Barre, Scranton, York

## **Program Learning Objectives**

## Fayette, Hazleton, Lehigh Valley, Schuylkill, Scranton, and Wilkes-Barre Campuses

- Apply Ethical Corporate Communication Principles and Practice:
  - · Identify ethical perspectives.
  - · Explain the relevance of various ethical perspectives.
  - Articulate the ethical dimensions of a Corporate Communication situation.
  - Propose solutions for an (un)ethical Corporate Communication situation.
  - Evaluate the ethical elements of a Corporate Communication situation.
- · Create Messages Appropriate to the Audience, Purpose, and Context:
  - Locate and use information relevant to goals, audiences, purposes, and contexts.
  - Select creative and appropriate modalities and technologies to accomplish Corporate Communication goals.
  - Adapt messages to the diverse needs of individuals, groups, and contexts.
  - Present messages in multiple communication modalities and contexts.
  - · Adjust messages while in the process of communicating.
  - Critically reflect on one's own messages after the communication event.
- Critically Analyze Messages:
  - Identify meanings embedded in messages.
  - Articulate characteristics of mediated and non-mediated messages.
  - · Recognize the influence of messages.
  - Engage in active listening.
  - · Enact mindful responding to messages.
- Demonstrate the Ability to Accomplish Communicative Goals (Self-Efficacy):
  - Identify contexts, situations, and barriers that impede communication self-efficacy.
  - Perform verbal and nonverbal communication behaviors that illustrate self-efficacy.
  - Articulate personal beliefs about abilities to accomplish communication goals.
  - · Evaluate personal communication strengths and weaknesses.
- Describe the Corporate Communication Field and its Central Questions:
  - Explain the origins of the Corporate Communication field.
  - Summarize the broad nature of the Corporate Communication field.

- Categorize the various career pathways for students of Communication.
- Articulate the importance of Corporate Communication expertise in career development and civic engagement.
- · Examine contemporary debates within the field.
- Distinguish the Corporate Communication field from related areas of study.
- Identify with intellectual specialization(s) in the Corporate Communication field.
- Employ Corporate Communication Theories, Perspectives, Principles, and Concepts:
  - Explain Corporate Communication perspectives, theories, principles, and concepts.
  - Synthesize Corporate Communication perspectives, theories, principles, and concepts.
  - Apply Corporate Communication perspectives, theories, principles, and concepts.
  - Critique Corporate Communication perspectives, theories, principles, and concepts.
- · Engage in Corporate Communication Inquiry:
  - · Interpret Corporate Communication scholarship.
  - · Evaluate Corporate Communication scholarship.
  - Formulate questions appropriate for Corporate Communication scholarship.
  - Engage in Corporate Communication scholarship using the research traditions of the field.
  - Differentiate among various approaches to the study of Corporate Communication.
  - Contribute to the scholarly conversations appropriate to the purpose of inquiry.
- · Influence for Greater Good:
  - Explain the importance of Corporate Communication for civic life from the local to global levels.
  - Identify the challenges facing communities and the role of Corporate Communication in resolving those challenges.
  - Frame local, national, and/or global issues from a Corporate Communication point of view.
  - Evaluate local, national, and/or global issues from a Corporate Communication point of view.
  - Use Corporate Communication to respond to issues at the local, national, and/or global level.
  - Advocate a course of action to address local, national, and/or global issues from a Corporate Communication point of view.
  - Use Corporate Communication to empower individuals in terms of human rights, human dignity, and human freedom.
- · Utilize Corporate Communication to Embrace Difference:
  - Articulate the connection between Corporate Communication and culture.
  - · Recognize individual and cultural similarities and differences.
  - · Appreciate individual and cultural similarities and differences.
  - Respect diverse perspectives and the ways they influence communication.
  - Articulate one's own cultural standpoint and how it affects communication and world view.
  - · Demonstrate the ability to be culturally self-aware.
  - · Adapt one's communication in diverse cultural contexts.